

Installation and training for document scanners



High productivity and staff acceptance right from the start.

We install your scanner and scanning application according to your individual requirements and enable you to use your solution efficiently.

> Installation Smart

We take care of everything! Installation and testing of the scanner

- Unpacking and assembling the Scanner
- Hardware installation, connection to PC or network and Function test
- Installation of drivers and diagnostic software
- Basic operator training with instructions for regular cleaning of the scanner

> Installation Business

Attractive price-perfor- mance ratio - For sophisti- cated service requirements

- Includes all the benefits of the SMART installation, plus:
- Installation and setup of the scanning software
 - Demonstration of the scanning solution
 - Introduction to the use of the software and drivers

> Installation Custom

Recommended for produc- tion, book and large format scanners

- Advanced installation and setup of scanner and software with user-specific configuration.
- Installation of capture software, including configuration of scan jobs.
 - User configuration according to your requirements.
 - Advanced network-specific setup according to your requirements (e.g. dynamic email addresses).
 - Customised training plan including user training in maintenance

Training

Recommended for production scanners and scanning of books and large format originals

- Customised training plans specifically tailored to your needs
- Your staff will be trained in the use and maintenance of the scanning solution
- For system administrators, software users and scanner operators

Components

	> Installation Smart	> Installation Business	> Installation Custom
Unpacking and assembly	✓	✓	✓
Installation, connection to PC or network, testing	✓	✓	✓
Installation of drivers and supplied diagnostic software	✓	✓	✓
Installing and setting up the supplied capture software	—	✓	✓
Configuration of the supplied capture software and introduction to software use	—	—	✓
Basic operator training for cleaning the scanner	✓	✓	✓
Demonstration of the scanning solution	—	✓	✓
Individual training schedule	—	—	✓
Advanced network-specific setup according to user requirements (e.g. dynamic e-mail addresses)	—	—	✓

This is what Dyanix offers in the area of installation and training:

- Dyanix is the leading service provider in the field of document scanners and capture software in the EMEA (Europe, Middle East, Africa) region.
- We handle over 800 new scanner installations annually in 20 countries in Europe, the Middle East and Africa. Our specially trained service technicians

- have the experience and expertise to help you install, train and maintain your scanning solution.
- We serve blue chip clients from various industries: Finance ▪ Banking ▪ Insurance ▪ BPOs ▪ Logistics ▪ Manufacturing

Find out about our other services

- On-site maintenance contracts
- SWAP exchange
- Software Support